



City of Salina

Development Review/Inspection Services

COMMITMENT TO SERVICE QUALITY

The City of Salina values safe and quality-built industrial, commercial and residential construction within our community. In order to promote the growth and development of Salina, and to ensure the highest level of service to all of our citizens, we commit to:

- **Demonstrating appreciation, courtesy and integrity**
- **Ensuring open communication and professionalism**
- **Providing a value-added development review/inspection process that is the simplest, most user-friendly possible**
- **Recognizing the public good, value of public input and openness to new ideas**
- **Demonstrating efficiency, reliability and timeliness**
- **An accurate and solution-based interpretation of all regulations**
- **An approach that is helpful, practical and quality-driven**

It shall be an expectation of the citizens of this community that these commitments will be followed at all times and in all circumstances, and that our success as public service professionals will be evaluated on our ability to fulfill them.

Effective 1/1/06