

CITY OF SALINA, KANSAS

Statement of Organizational Values

We Value Professional Ethics, which includes:

- Honesty
- Compassion
- Fairness
- Confidentiality
- Reliability
- Stewardship of resources
- Respectfulness
- Non-discriminatory behavior
- Professionalism and personal courtesy

We Value our Commitment to Citizens through Customer Service, which includes:

- Courteous interaction with the public
- Pride and ownership
- Programs that address citizen needs
- A sense of urgency and responsiveness
- A service-oriented approach to patrons
- Listening as well as hearing

We Value a Commitment to Excellence, which includes:

- An ability to see the big picture
- A sense of pride
- A commitment to employee knowledge
- Employee professionalism
- Accountability
- Teamwork
- Protection of health, safety and public welfare
- A willingness to embrace change
- A commitment to organizational goals
- Clear communication

It is our commitment to uphold these core values to the highest degree possible while representing the City of Salina in carrying out our municipal duties as public servants. As a result, these values form the basis for our interactions with the general public, with other agencies and with each other.

Recognized by the City Commission in Resolution No. 07-6384, April 9, 2007.